



New Patient Welcome Letter

Dear Patient,

On behalf of Dr. Thompson and the entire staff here at A Brighter Smile Family and Cosmetic Dentistry, welcome to our office! We very much look forward to serving all your family's dental needs for many years to come. We appreciate the trust you have placed in us, and we will strive to provide the high quality of dental care that you expect.

Our mission is to be the best office for comprehensive dental, giving our patients exclusive attention with the doctor, hygienist, and team, always striving to foster patient relationships based on mutual trust. We dedicate ourselves to staying on the cutting edge of technology and dentistry by continually attending higher educational classes, allowing us to offer our patients not only general dentistry, but also specialty services in the comfort of our own dental chairs.

Our team is devoted to making your appointments as pleasant and enjoyable as possible. We take great pride in our ability to provide you with optimal dental care designed for your unique needs and desires. The first step toward complete oral health is a thorough examination and diagnosis. We want our patients to make informed choices by fully understanding any problems. Dr. Thompson will review your dental needs with you at this appointment or have you return for a second appointment to provide treatment consultation.

We will make every effort to ensure your dental care is affordable. It is the patient's responsibility to provide payment in full at the time of service unless other financial arrangements have been arranged. Discounts are given when payment in full with cash is made prior to any dental treatment. For our patients with extensive treatment needs, we work with a multiple lending institutions that offer convenient payment plans many are interest free. If you have dental insurance, please bring your payment information with you to your first visit. We will work with you to assure that you receive the maximum benefits to which you are entitled. For those that do not have insurance, we offer an in-house Dental Care Membership Program.

We look forward to meeting you! Feel free to ask questions of our staff. We are all here to help you. Thank you again for choosing our dental practice.

Sincerely,

Dr. Joann M. Thompson, D.D.S.